

PET POLICY

As a pet friendly facility, Mons Zlatibor wishes a warm welcome to guests traveling with their pets.

We kindly ask you to read the following house rules regarding the stay of pets:

- Pets up to 10 kg are welcome in our facility, with mandatory prior notice when booking. The type of pets is limited to domestic animals, such as dogs and cats, for other animals please send an inquiry
- Daily pet fee is 1.000,00 dinars.
- There are a limited number of pet-friendly accommodations units.
- Pets must be with you all the time or in a cage. It is not allowed to stay in the restaurant, lobby or on the terrace of the hotel as well as in the SPA center (due to other guests and possible allergic reactions), while keeping pets in the hallways should be kept to a minimum.
- During your stay at the hotel, use a separate entrance/exit for pets.
- Your room will be cleaned daily if you call the reception and ask for cleaning and if the pet is with you or in a cage, otherwise, due to the safety of the staff and the possibility of the pet escaping when the door is open, the room will not be cleaned.
- If you have any special requests for your pet, please contact us to see if we can accommodate your request.
- Before the guest leaves the hotel, the accommodation unit will be inspected to determine the condition after the pet's stay.
- Pets are not allowed to stay on the bed and linen of the hotel room. Guests are required to clean up after their pet inside and outside the hotel.
- It is necessary to take with you personal accessories used by the pet (basket, cage, food bowl, sleeping mat, etc.).
- The guest accepts full responsibility for the damage caused by his pet in the hotel premises, as well as for the damage caused to the hotel staff, other hotel guests, users and visitors of the hotel facilities.
- If the pet is aggressive, disturbing the peace of other Guests or destructive, the hotel reserves the right to ask the Guest to leave the hotel.
- In case of hidden defects of the pet (fear, phobia, aggression) and unforeseen circumstances (thunderstorm, firecrackers), staff and management will not be held responsible for the dog's behavior in the facility.
- In the case of a pet injury, accident or health complication, facility staff will immediately notify the owner and available veterinarian and will not take any action themselves.
- The owner accepts and understands all obligations and regulations prescribed by this rulebook.