



MONS ZLATIBOR
HOTEL & APARTMENTS
★★★★

HOTEL RULES

To ensure the safety and comfort of all hotel guests during their stay, we offer you more information for a more pleasant stay:

1. Room check in is from 2:00pm. Check out is until 11:00am.
2. All departures after 11:00am will be considered as late departure and additional cost will be applied to Guest's hotel account. If departure is after 6:00pm an extra night will be charged. Please check for details with Reception desk.
3. Breakfast is served every day from 07:30am to 10:30am in hotel's café restaurant.
4. Dinner is served every day from 05:30pm to 08:30pm in hotel's café restaurant.
5. Room service is available every day from 7:00am to 11:00pm.
6. Smoking is not allowed in rooms.
7. Guests are given the key card upon registration at the reception and are kindly asked to lock the rooms. Guests are required to handover their keys to the receptionist upon departure.
8. It is not allowed to take explosive, weapons, inflammable materials or other dangerous chemicals in to the hotel.
9. For any damage caused by the Guest to the hotel property, the Guest is due to cover the cost of damage to the Hotel.
10. Disturbing other Guests is not allowed. Hotel keeps the right to refuse further hospitality to the Guest who disturbs other Guests or on other way disrespects House Rules.
11. The rooms can only be used by guests who are duly registered at the hotel reception, which requires a valid identification document.
12. If you have any suggestion on hotel service or if you have any technical problem in your room, please be free to inform us at your earliest convenience. In case of late notice for any complaints that you might have, when hotel has no chance to react, those situations will not be considered as a reason for accommodation rate discount.
13. Linen is changed every third day. Used towels are changed daily. If there is a need for more frequent changes, please inform the Front desk.
14. In case of fire alarm, please follow instructions from the evacuation plan attached on the inside of your main room door.
15. Room inventory (pillows, blankets, towels, etc.) are provided for your use during your stay in the hotel, and it is not allowed to take them out of the hotel.
16. For your convenience we have provided a safe deposit box, located at the Front desk. Hotel bears no responsibility for any damage or loss of your personal belongings. In case of any loss, you are kindly requested to immediately inform Reception desk. We suggest you to double check safe deposit box in your room upon your departure from the Hotel.
17. In all apartments you can find a "Do Not Disturb" sign. Hotel rule is that this sign cannot be displayed longer than 24 hours. After this time, Hotel reserves the right to enter the room due to safety and security reasons.
18. You can borrow adapters and chargers at the Reception desk, depending on availability. You are kindly requested to leave adapters and chargers at the reception after use.
19. For your convenience we have arranged the parking in front of the hotel. In case you decide to use the parking spot, the hotel bears no responsibility for the safety of the vehicle.
20. Wi-Fi Internet is free and available in the entire hotel. You can get the password at the Reception desk.